September 1999 Volume 1,Issue 2

The TDY Travel Desk Guide

Greetings from the HRSIC Travel Business Line



- This desk guide has been developed to answer many common travel questions and give you step-by-step procedures in the travel process. We want you and your coworkers to refer to it and receive satisfactory assistance.
- Our mission is to ensure proper travel settlements to Coast Guard travelers in an accurate and timely manner. If we hit or miss the mark -- let us know!!

For Process Improvements or Suggestions Call

•	
Manager	785-295-2265
Assistant Manager	785-295-2264
CAT Supervisor	785-295-2228
EC Supervisor	785-295-2202
WC/PCS Supervisor	785-295-2237
Civilian PCS Technician	785-295-2209
Industrial TVL Claims	785-295-2232

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HRSIC Travel Customer Network

This assistance network promotes the partnership needed to assist travelers and unit administrative personnel with inquiries regarding travel policy, procedure, claim preparation, status, and settlements. The HRSIC (TVL) toll free claims assistance number is intended for members and employees who do not have access to an FTS phone system, or to call from home, and can be reached by dialing

1-888-872-4885 (1-888-USCG-TVL)

Claims Assistance Team (CAT)

The Claims Assistance Team deals directly with all the following:

- ⇒ Travelers
- ⇒ Order Issuing Activities
- ⇒ Travel Budget Managers
- ⇒ Personnel that prepare Travel Orders
- ⇒ Travel Pay Non-Receipt Issues

The numbers:

Voice

785-295-2250, 2258, 2251

East Coast Liaison: 785-295-2204 West Coast Liaison: 785-295-2221

Fax

785-295-2940

SWIII - Global Address: HRSIC-TVLSCT

FLASTNAME@hrisic.uscg.mil

SWII - Email: CSTVL/HRSIC15

F.LSTNAME/HRSIC@MAILANT.USCG.MIL

West Coast Team (WC)

The West Coast Team customers are all travelers stationed within the geographic boundaries of:

Page 2

у	CGD17	у	CGD8
ý	MARSEC	y	CGD9
y	FESEC	у	CGD11
y	PACAREA	у	CGD13
٧	MLCPAC	V	CGD14

The numbers:

Voice

785-295-2223, 2227, 2222, 2237

Fax

785-295-2835, 2960, or 2836

Mail claims to:

Commanding Officer Human Resources Service & Information Center PO Box 3552 Topeka, KS 66601-3552

East Coast Team (EC)

The East Coast Team customers are all the travelers stationed within the geographic boundaries of:

```
y CGD1 y LANT AREA
y CGD5 y MLCLANT
y CGD7 y GANTSEC
y Europe
Headquarters (COMDT, CG PERSCOM, & HSC)
```

The numbers:

Voice

785-295-2212, 2214, 2202, 2219

Fax

785-295-2837 or 2976

Mail claims to:

Commanding Officer Human Resources Service & Information Center PO Box 3351

Topeka, KS 66601-3551

FINCEN
HELPS
TRAVELERS
TOO!

With the FINCEN toll free travel payment disbursing number, you can obtain your travel payment status. Just follow the telephone prompts to receive the status of your last five travel claims!

CG Travelers 1(800)564-5504 OCONUS CG Travelers (757)523-6940 Volume 1, Issue 2 9/99

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Which Travel Voucher Form Should Travelers Use?????



Answer: With the changes in travel regulation, the use of Travel Voucher Form DD1351-2 (Aug 97) helps clarify a traveler's status and greatly facilitates settlement of travel claims.

These forms are available on both SWIII and SWII at the following locations:

SWIII: Jetform filler

SWII: For the CTOS version, call Barbara Davis at (202)267-2362

The oldest version DD 1351-2 (Jan 1978) **shall not** be used.

Better Quality Faster Claim Settlement Faster, better, cheaper...

Consider submitting travel claims by fax!

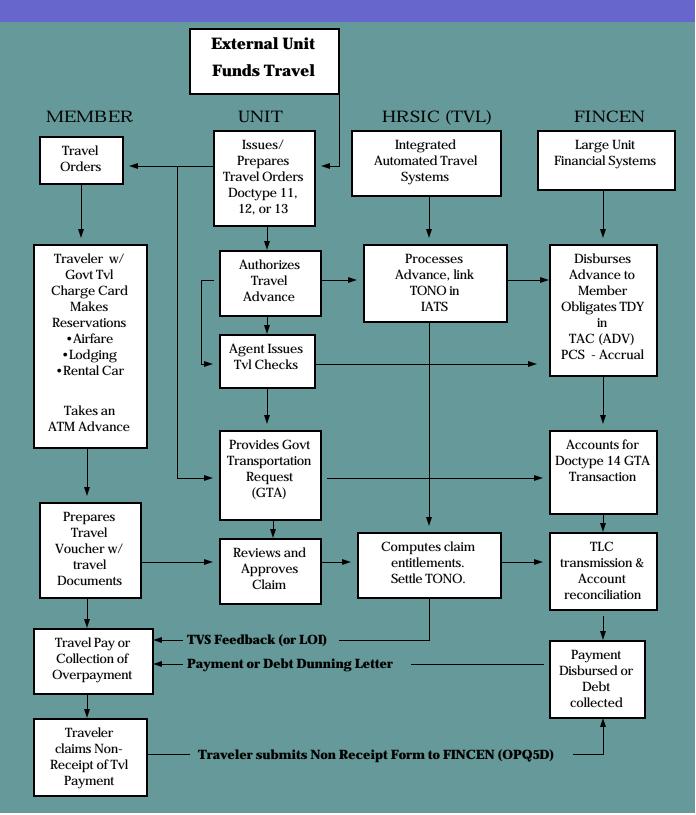
See the Pay & Personnel Procedures Manual, Appendix E, or HRSICINST 4600.1 (series)

Easier Supplemental Travel Claim Submission Procedures

Goal: Reduce time, effort, and handling of travel claim rework caused by simple oversights. Call the Claims Assistance Team for assistance –1 (888) USCG-TVL.

	If	Then
1	HRSIC (TVL) missed a claimed reimbursable expense or made a settlement error	The claimant should contact CAT. No additional paperwork is necessary! We own up to our mistakes and will initiate supplemental action by your phone call to ensure you get accurately reimbursed. Unfortunately, we must deny expenses that are without required receipts (lacking substantiation).
2	DD-1351-2 Travel Data Oversight claimant failed to complete a block or itemize necessary travel-related expenses on the travel voucher	 The claimant should contact CAT for service. The claimant must retrieve a copy of their original DD-1351-2 and complete the following: 1 Write "SUPPLEMENTAL" and today's date in block 3.c. 2 In block 22, explain and write in the missed reimbursable item and cost 3 Claimant will sign beneath entry. 4 Claimant will have their Supervisor "ADMIN REVIEW" the supplemental: sign and date. 5 FAX the supplemental to CAT.
3	Lodging Expenses were denied because claim package lacked the required lodging receipt	The claimant should contact CAT and thereafter FAX a legible copy of the lodging receipt or signed lost statement that includes: y name & address of lodging facility; y dates lodging obtained and the daily cost incurred; and y whether or not the room was shared.
4	Transportation or <i>Other</i> Expense Denied - an approved authorized reimbursable lacked the required receipt (rental car, airfare or form of payment data) valued at 75.00 or more	The claimant should contact CAT and thereafter FAX a legible copy of the receipt or signed lost statement showing item purchased, cost and form of payment.
5	TRAVEL ORDER DID NOT AUTHORIZE THE EXPENSE.	Explain situation to your supervisor, and if applicable, have Travel Orders amended by proper authority and follow steps in item 2 above.
6	A claimed expense is denied by HRSIC (TVL) because it is NOT travel-related.	Prepare a SF-1164 and submit to your Unit Supply Officer/Comptroller and request reimbursement.

Travel Process Flowchart

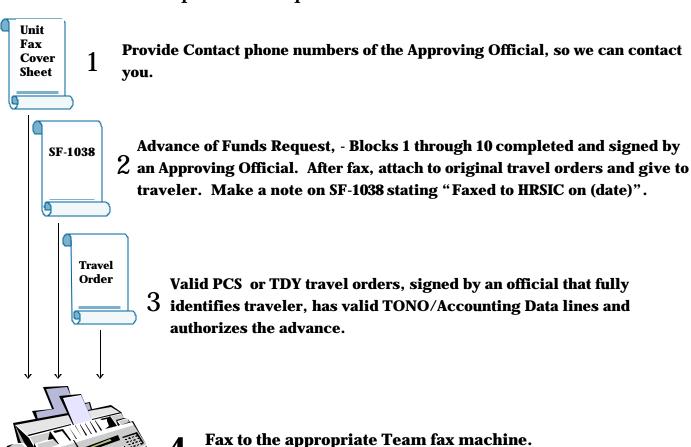


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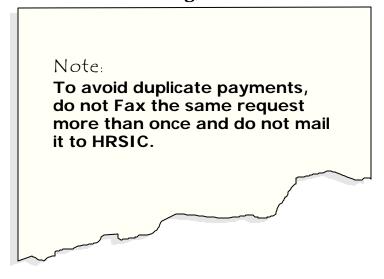
Processing Travel Advances Via Fax

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Follow these steps and sequence.



After faxing, check the communications result, and keep it as confirmation.



Advances are processed within 30 hours of receipt. If status needs to be checked, call CAT. Payment should be received within 7 working days.

Which TDY Expenses are Reimbursable?

There are two basic groups: (1) Allowable expenses that must be (a) preauthorized and (b) stated on orders; and (2) necessary miscellaneous expenses incident to travel.

Here is a list of expenses that are allowable pursuant to Travel Orders.

Lodging:

- •TDY duration greater than 12 hours
 •Taxes for CONUS lodging are
 excluded from the total lodging
 expense and should be claimed as a reimbursable expense
- •A receipt or signed lost receipt statement is required for all claimed lodging expenses
- **Communication Services** must be authorized on orders to allow reimbursement for long distance, data, and/or fax calls.
- **Rental Vehicle and Fuel** must be authorized on orders to include the specific size vehicle allowed: Authorized rental vehicle sizes correspond with the number of **authorized** occupants.

1-2 occupants - Compact car 3-4 occupants - Midsize car

5 or more - Full size car or van

- <u>Passport and/or Visa</u> fees per COMDTINST 4650.9C must be authorized on orders.
- Authorization to travel via POC when that mode is more advantageous to the Government. Cost formula and criteria found at 3305, CG Supplement to the JFTR, COMDTINST M4600.
- **ATM usage** cannot exceed the amount authorized on the orders.
- Ombudsman Child Care Services per COMDTINST 1750.4B must be authorized on invitational order to the Ombudsman.
- <u>Registration/Seminar/Conference</u> <u>Fees</u> (i.e. meeting room, audio visual costs, and other conference related admin fees) must be authorized on orders for reimbursement and require a receipt if cost is \$75 or more.
- **<u>Actual Expense</u>** must be stated on the orders or the member will not receive the entitlement. Each trip must be authorized by date. Entry shall read: "AEA in the amount of (\$) at (City, ST) for TDY period (date)".

Here is a listing of allowable necessary miscellaneous expenses incident to travel. (See Part F, JFTR, Misc. Reimbursable Expenses):

Describe and list these expenses on the Travel Voucher, DD-1351-2 (Aug 97):

- Cost of Travelers Checks Block 18
- Commercial Ticketing Office service and processing service charge - Block 18
- •POC mileage Blocks 15f and 16
- •Parking -Block 18
- •Transit service charges and taxes -Block 18
- •Tolls, faxes, etc. -Block 18
- •CONUS Daily Lodging Taxes Block 18.

Daily Expenses Reimbursed by HRSIC (TVL)

By the functional authority outlined in the FINCEN SOP, HRSIC (TVL) can only process travel-related expenses, i.e., those expenses associated with TDY travel, as broadly stated here:

- Transportation related (Fares to, from, and around TDY/ PDS site).
- Trip Preparatory Expenses (Admin fees, ATM fees, etc.)
- Reimbursement for specified entitlements as Travel Order Issuing Official directs (i.e., Communication Services, Rental Vehicles, and Seminar or Conference Registration Fees. etc.)

Expenses NOT Reimbursed by HRSIC (TVL)

Simply, any item not related to travel will be denied.

- Personal Items such as: flowers, postage stamps, pet fees, uniform items, health or medical expenses, movies, food expenses in excess of M&IE rate.
- Mission-related items. These expenses must be paid through your Supply Office: camera purchase, uniform items, books, office supplies, etc.
- Do not claim fares provided by Government Transportation Accounts (GTA).

Notice N

Any and each of the above expenses must be described/listed on the Travel Voucher to effect reimbursement. RECEIPTS ARE MANDATORY FOR: (A) All lodging claims, and (B) any claimed expenses of \$75 or over.

Preparing TDY Travel Orders

Simplified Plain Paper Approach that Achieves Travel Claim Settlement

Regardless of what form or format is used to create the TDY order, there are several questions that need to be answered by the information contained in the TDY Order.

WHO is being ordered to travel	Fully identify the traveler and their Permanent Duty Station (PDS); need SSN or citizenship if not US citizen
WHAT the traveler intends to accomplish	State the purpose or objective of the travel.
WHERE is the travel to be performed	Provide the name of the unit or the TDY locality that is being visited (City or County, State). The locality affects the per diem rate!
HOW is the travel to be performed	Direct what type of transportation methods the traveler will use to (1) get to/from the TDY site; and (2) travel in and around the TDY site.
WHAT GOVERNMENT FACILITIES are available at the TDY site (Direct use of Govt mess)	When available, travelers should be directed to use Government Quarters and Messing facilities. If no Government facilities, the commercial per diem rate applies – State the per diem rate.
WHAT is the travel cost estimate	Cost estimates are formulated by adding: (1) all airfares, mileage, transportation expense; and (2) multiplying the number of TDY days times the locality per diem rate.
PROVIDE TONO and Accounting Lines	To be reimbursable, the travel expense(s) must be chargeable to a unit accounting string and a Doctype 11 - TDY Travel Order Number; or Doctype 13 - Blanket/Repeat TONO assigned.

STANDARD STOCK ENTRIES FOR ALL TRAVEL ORDERS:

⇒ The travel order must indicate WHAT specific expenses are authorized. See reimbursable section and be PRECISE!

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⇒ If a travel advance is warranted, it must be authorized on orders

Step	Entry
1	The purpose and justification for travel
_	(see Block 9a).
2	Type TDY Quarters Directed: (Indicate
~	what is applicable: either Government or
	Commercial).
3	Type TDY Messing Directed: (Indicate
J	what is applicable: either Government
	Rate, Proportional Rate, Commercial
	Rate, or No Per Diem or Reduced Per
	Diem of \$ IAW COMDT (G-WPM-2) ltr
	4600 of (date).)
4	The mode of travel authorized (direct or
	explain what transportation will be used)
	If needed, authorization for a rental car;
	include the size:
	Y If car size is other than a
	compact, include justification.
5	Whether or not the traveler has a Gov -
Э	ernment Travel Charge Card and the
	amount of advance authorized.
6	Any special instructions to the traveler
	(where to report, security clearance, etc.)
	If order is funded by an agency other than the USCG, include agency name, unit,
	department, phone number, billing
	address and Reimbursable Agreement
	Number (RAN) as obtained from FINCEN
	(OGR). Attach copy of that agency
	authorization.
L	

Note:

When travel orders do not direct the Government Meal Rate, or Proportional Meal Rate, or a Reduced Per Diem Rate, the set-tlement will result in the locality M&IE rate being paid. (See U4125-A3g, JFTR for "deductible meals").

Document Identification Numbers (TONOs) & DAFIS Accounting Strings

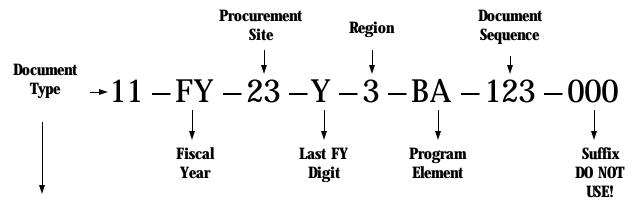
Professional Finance Center SOP, Appendix C (Travel and Transportation) **Guidance** http://cgweb.hsc.comdt.uscg.mil/g-c/g-cfp/finance/sop/toc.htm

- A written order, along with TONO/Accounting String, is required for reimbursement of expenses incident to official travel. Each travel order or local mileage claim (SF-1164) requires two distinct lines:

 (1) TONO; and (2) DAFIS Accounting String.
- Document types, in order to reimburse a member for travel expenses, the travel order <u>must</u> possess one of these types (Reservists take note: Doc type 72 (milpay) TONO cannot reimburse travel expenses):

HRSIC (TVL) CANNOT
PROCESS TRAVEL
CLAIMS WITHOUT
TONOS &
ACCOUNTING
STRINGS. MAKE
CERTAIN TO
INCLUDE THEM
ACCURATELY

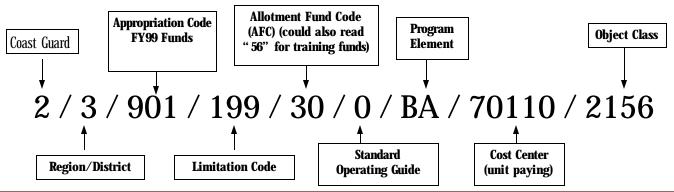
Example:



- 11 TDY for one trip only (also used for local mileage claims)
- **12** PCS Permanent Change of Station Orders
- 13 Continuous/Blanket TDY orders for a month, QTR, or year

DAFIS Accounting String: This info records what account will be charged.

Example:



An area that delays a claim is when the Allotment fund code is "80" (vice 30 or 56). That means you are on TDY with another GOVT agency, and they are paying for that TDY. In this case, you must obtain a Reimbursable Agreement Number (RAN) from FINCEN prior to traveling. The point of contact at FINCEN for obtaining your RAN is Susan Belcher at (757)523-6890. Note: CG TONOs & accounting strings are still used in this process for these claims.

TRAVEL ORDER EXAMPLE

DEPARTMENT OF LARLITARY TEMPORARY ARRITONIAL DUTY (TAR) OR									OCIAL SECU	RITY NO.						
TRANSPORTATION MILITARY TEMPOR U.S. COAST GUARD CG-4251 (TEST) CIVILIAN TEMPORARY DL											•	•	RDER	123 45	6789	
When	signed by A	Authorizing C	fficial, thi	s form becor	nes an Officia	Travel Order.								123 43	0703	
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A. Command, District, Firm or Organization. (List in sequence)										B. LC	CATION			C. DATE/TIME D. REVISIT (yes/no)		
1. List each TDY destination &						on & purpose	for	Cit	у, 5	Stat	e (Cou	ınty)	2400,	06MAY9		
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BLANKET ORDERS

Reference:

- •Section 2-B and Appendix E, Pay and Personnel Procedures Manual (3PM), HRSICINST M1000.2A
- •DAFIS Document Type 13 Procedures, page 12C-19, FINCEN SOP contains guidance on the preparation of Blanket Travel Orders.

To assist Order Issuing Officials in producing an up to date Blanket order that encompasses the broad scope of Travel requirements, we can provide a fax or e-mail image of sample order upon request. The requirements for these types of orders are:

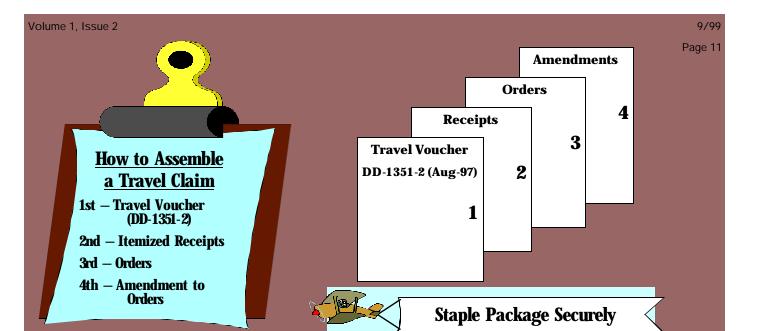
- Be an order for an individual traveler (no group travel orders);
- Define the travel time period covered by inclusive dates;
- Define the geographic area in which travel can be performed.

Order Issuing Officials will periodically have to amend blanket orders for a particular trip to authorize certain entitlements that **must** be authorized only on a case-by-case basis, such as Actual Expense Allowance (AEA), use of a larger rental vehicle or van, excess baggage, etc.

For Blanket Order travel claims, please follow these procedures to insure prompt claim settlement:

- y Order Issuing Officials shall retain and hold all original blanket orders.
- y Each blanket order must contain a remark indicating where the original blanket order is held/filed in order for HRSIC (TVL) Auditing Officials to recall the authorization. Example: "The original of this Blanket Order is held by CCGD1 (m) at (phone number)".
- Provide the traveler with a sufficient amount of signed copies of the blanket order, marked and individually authenticated as "CERTIFIED TO BE A TRUE COPY".
- The frequent traveler, in order to submit a claim, must attach a "CERTIFIED" copy of the blanket order with each travel voucher/claim submission (along w/necessary receipts). Processing of any travel voucher/claim received without a copy of the blanket order will be delayed because the claim will be returned to the traveler without action or held until the order is received.





Administrative Review Checklist

No.	Question	Initials
	Is the method of payment selected in block 1? Is the type of payment (TDY/PCS) selected in block 2? Split disbursement is not currently in use.	
2	Are the name (block 4), rank (block 5) and SSN (block 6) complete and legible?	
	s there a complete mailing address listed in blocks 7a through d (including zip code) regardless of the method of payment selected?	
4	s there a correct duty phone number listed in block 8 for daytime contact?	
	s the Travel Order Number (TONO) listed in block 9 properly? This must be 13 characters followed by '000' for a total of 16 characters. (Industrial travelers may disregard this verification.)	
	f advances were charged to the orders (Government), are they listed in block 10? (Make sure advances charged to the mbr's Government Travel Charge card are not listed here!)	
7	Do the dates in the Itinerary section (block 15a) agree with the orders?	
	Have the correct codes for Mode of Travel (block 15c) and Reason for Stop (block 15d) been entered, and do they agree with the others?	
	f POC is authorized and used: a) Is the mileage recorded in block 15f.; b) Has the correct block been	
	Reimbursable Expenses (block 18): a) Has total cost of lodging been entered and an original itemized receipt attached?; b) If rental vehicle is authorized has the total been listed and the original itemized rental contract	
11	f additional travel was performed, have the orders been appropriately amended?	
12	f proportional per diem applies: Do the orders authorize the appropriate days? If member was expected to use government messing did the orders "Direct" use?	
	f leave was authorized in conjunction with this travel, has the complete leave information been entered in block 29 (reverse side of DD-1351-2)?	
	For phone call reimbursement, have communication services been approved by the order issuing activity on the travel orders or in an appropriate amendment?	
	You are the Approving Official: Print or type your name, rank, and telephone number in block 21a. Sign and date the claim in blocks 21a and b.	
	The claim package consists of the ORIGINAL claim and orders (+ 1 copy) and the ORIGINAL receipts (staple the package together; do not use paper clips; do not fold). Mail to HRSIC (TVL) using appropriate mail stop code and PO Box number, located on page 2.	

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Processing Local Travel Claims (SF-1164)

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HRSIC (TVL) can only process travel-related expenses, i.e., those expenses associated with Local Travel, as broadly stated here:

- Transportation related (Fares to, from, and around TDY/PDS site).
- y Trip Preparatory Expenses (Admin fees, ATM fees, etc.)
- Reimbursement for specified entitlements as Travel Order Issuing Official directs (i.e., Communication Services, Rental Vehicles, and Seminar or Conference Registration Fees, etc.)

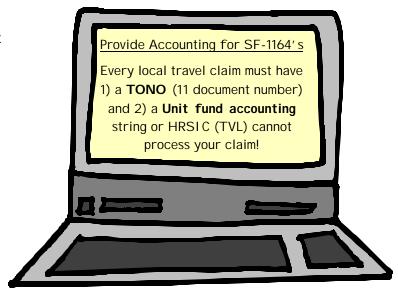
HRSIC processes those expenditures that fall under code "A" (Local Travel) of the SF-1164. These local travel expenses may be described as:

- y Official Travel
- y Using a Privately Owned Vehicle
- y Mileage Reimbursement
- y Public Transportation (i.e., taxi fares as approved for local business)

Travelers can claim, when **itemized**, and if such expenses were required in the conduct of their authorized local travel, the following:

- y Associated ferry and/or bridge and toll roads
- y Phone or cellular calls
- y Parking fees
- y Actual cost of an occasional meal (when it is determined the member was required to procure a meal at personal expense outside the permanent duty station limits –TDY within the local area of the PDS but outside the PDS limits)

Note: Do not use SF-1164 if overnight lodging was required. Instead, submit a DD-1351-2 (Aug 97) with TDY orders.



SF-1164 EXAMPLE

					A								
С	LAII	M F	OR REIMBURSEMENT	DEPARTMENT OR ESTABLIS		ON OR OFFICE	2. VOUC	HER	NUMBER				
_			EXPENDITURES	USCG Group Somew	here	3. SCHEDULE NUMBER							
	O	N OI	FFICIAL BUSINESS		3. OOTIL	3. SOMEDULE NUMBER							
-	-		Read the Privacy Ac	t Statement page 2 of this fo	m.		5. PAII	BY	,	-	-		
4. a.	NAME	(Last	, first, middle initial)		b. SOCIAL SECU	JRITY NO.							
			hn D. BM1/E-6 (Mili DDRESS (Include ZIP Code)	tary or Civilian)	123-45		_						
_! ["					d. OFFICE TELEF NUMBER	PHONE							
Δ ' `		XC	re, VA 12345-6789										
T	Jille	WIIE.	1e, vA 12343-0709		555-123-4	4567							
6. EXPE	NDI	TURI	ES (If fare claimed in col. (g) exc	eeds charge for one person,			itional per	sons			-		
			which accompanied the Clain	nant.)									
DATE		c	Show appropriate code in col. (b): A - Local travel		4	MILEAGE RATE	<u> </u>	A	MOUNT CL	AIMED			
199	9	8	B - Telephone or telegraph, or C - Other Expenses (itemized)					- 4	FARE	ADD	TIPS A		
		Ē		penditures in specific detail.)		.31 ¢	MILEAG	E	OR TOLL	PER- SONS	MISCEL- LANEOUS		
(a)		(b)	(c) FROM		то	MILES (e)	(f)		(g)	(h)	(i)		
060C	Т	 ```	,,,	1-2		15/	177	П	197			Г	
0600		Α	Group Somewhere	Station Any	where	73	22.	63				\perp	
060C	T										1	1	
060C		A	Station Anywhere	Group Somewl	nere	73	22.	63				—	
090C		1 2		TOO Disease		107	2.0	37					
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090C								П				T	
090C	Т	С	Parking fee @ Al's	Parking for	3 hrs			Ш			3	00	
												1	
			When starting local	tra vel from hor	ne, include			Н		-	-	\vdash	
			the following: (App	olies to all trave	alers)							1	
			enc rorrowing. (hpc	JIEB CO GII CIGV	31015)			П				一	
			"I certify the onew	ay commuting d	istance from	1.0						L	
			my home to my PDS b	y the usually	traveled			Н	* -		· · · · · · · · · · · · · · · · · · ·	╀	
			route is () mil	08."	4								
		L		SUBTOTALS CARRIED	FORWARD FROM		-	Н				t^-	
If addition	nal sp	ace i	s required continue on page 2.	THE BACK									
7. AMOI	UNT	CLA	IMED (Total of cols. (f), (g) and (i).	127.00	TOTALS								
			proved. Long distance telephone calls		10. I certify that this cl	400	124.		post of my kn	owlodgo a	nd belie		
as ne	cessa	try in	the interest of the Government. (Note approving official must have been as	e: il long distance calls	that payment or cr	edit has not b	een receiv ginal Only	ed by	me.	owieuge a	na bene	ilaliu	
			lepartment or agency to so certify (31		PAYMENT DESIRE)	giriai Oriiy						
			Sign Original Only		CHECK CASI	H				DATE			
			Sign Original Only		CLAIMANT SIGN HERE	ember's	Signat	-11r	е .	9900	т27		
				DATE	11.		PAYMENT			15555			
APPROVII OFFICIAL SIGN HER	NG SE		T.C. Cmith VNI UCC	G 990CT27	a. PAYEE (Signature)					b. DATE RECEIVED			
		s cer	J.S. Smith, YN1, USC tifled correct and proper for payment.	G 1330C1Z1						MOUNT			
AUTHORIZ	ZED		Sign Original Only	DATE						IIIOON1			
CERTIFYII OFFICER SIGN HER	NG RE		TS Smith VN1 HGC		12. PAYMENT MADE						•		
		NG C	J.S. Smith, YN1, USC CLASSIFICATION	G 330C1Z1	BY CHECK NO.							—	
			XX265000										
2/7/	901	/12	23/30/0/XX/12345/1234										